MOKI
Case Study

ConnectUs

Healthcare Company Needs Secure Devices for Patient Use

THE PROJECT

A ConnectUs client in the healthcare industry required specialized health study devices to be transported home with patients. This helped patients update and record symptoms they experienced and answer health questions as needed.

THE CHALLENGE

The ConnectUs client found that the devices were being used for purposes other than what they intended, leading to security issues and high cellular network bills. The healthcare company also requested remote control options to troubleshoot issues when the devices were off premises.

THE SOLUTION

Moki's software secures the devices and locks them down to allow a specific subset of three applications, resulting in decreased cellular network costs.

The top results delivered by Moki include:

- Provide a secure and customized device experience by deploying devices with three proprietary applications for the employee or patient to use
- Secure devices and prevent unintended device use by disabling hotspot, cellular configuration, preventing factory reset, and more
- Manage device updates and settings remotely
- Create device groups to manage devices separately

"Our favorite Moki feature is that they have a straightforward user interface and are user friendly, as opposed to some of the more complex MDM solutions out there.

The support provided by the Moki team went above and beyond to help us get where we needed to be. That went a long way with us; they really helped hold our hand in getting what we were trying to get done over the finish line."

Chris Samaras
President & CEO of ConnectUs

FAVORITE MOKI FEATURES FOR CONNECTUS

USER-FRIENDLY INTERFACE

Moki's user interface is straightforward and user-friendly, especially compared to other complex MDM solutions on the market.

DEDICATED SUPPORT TEAM

The support provided by the Moki team significantly reduced the number of hours needed for implementation—cutting them by hundreds of hours.

EASE OF DEPLOYMENT

Moki makes it simple and convenient to reconfigure and deploy the devices in our fleet.

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