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REASONS TO CHOOSE

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AS YOUR MDM PARTNER

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Why Your MDM Partner Matters

There are many benefits of implementing a Mobile Device Management (MDM) solution to easily manage your devices, but the most critical element is the MDM partner you choose.

Working with a partner that understands your MDM needs while striving to deploy secure devices, reduce operational costs and enhance the customer experience is critical to the success of your MDM solution. Moki's SaaS platform is designed to simplify the deployment and management of single-purpose, multi-user solutions, and Moki is the reliable partner you can trust.

We are confident in our ability to serve your team, no matter the device count, location or support request. Keep reading to see why Moki's MDM solution is superior to our competitors and the many benefits you gain when partnering with us.

1 Manage All Devices in One Platform

The Moki Total Control platform was built to manage mobile devices on Android, iOS, and BrightSign devices in one, easy-to-use platform. Moki is a single pane of glass for front of the house operations and back of the house development and building.

2 Fleet Management

Quickly and easily manage your devices at scale, making things like deployment, application management, and profile management super simple.

No fleet is too small or large for our team to handle. We work with customers who have as few as ten devices up to tens of thousands across various locations. With Moki, profile or software settings, app lock, Wi-Fi configuration, remote control, and more can easily be managed for your entire fleet with a click of a button.

3

Sequence Scheduling

Ensure a seamless experience and minimal device downtime with action sequence scheduling. App, profile, or even system-level iOS updates and more can be scheduled for times when devices will be inactive.
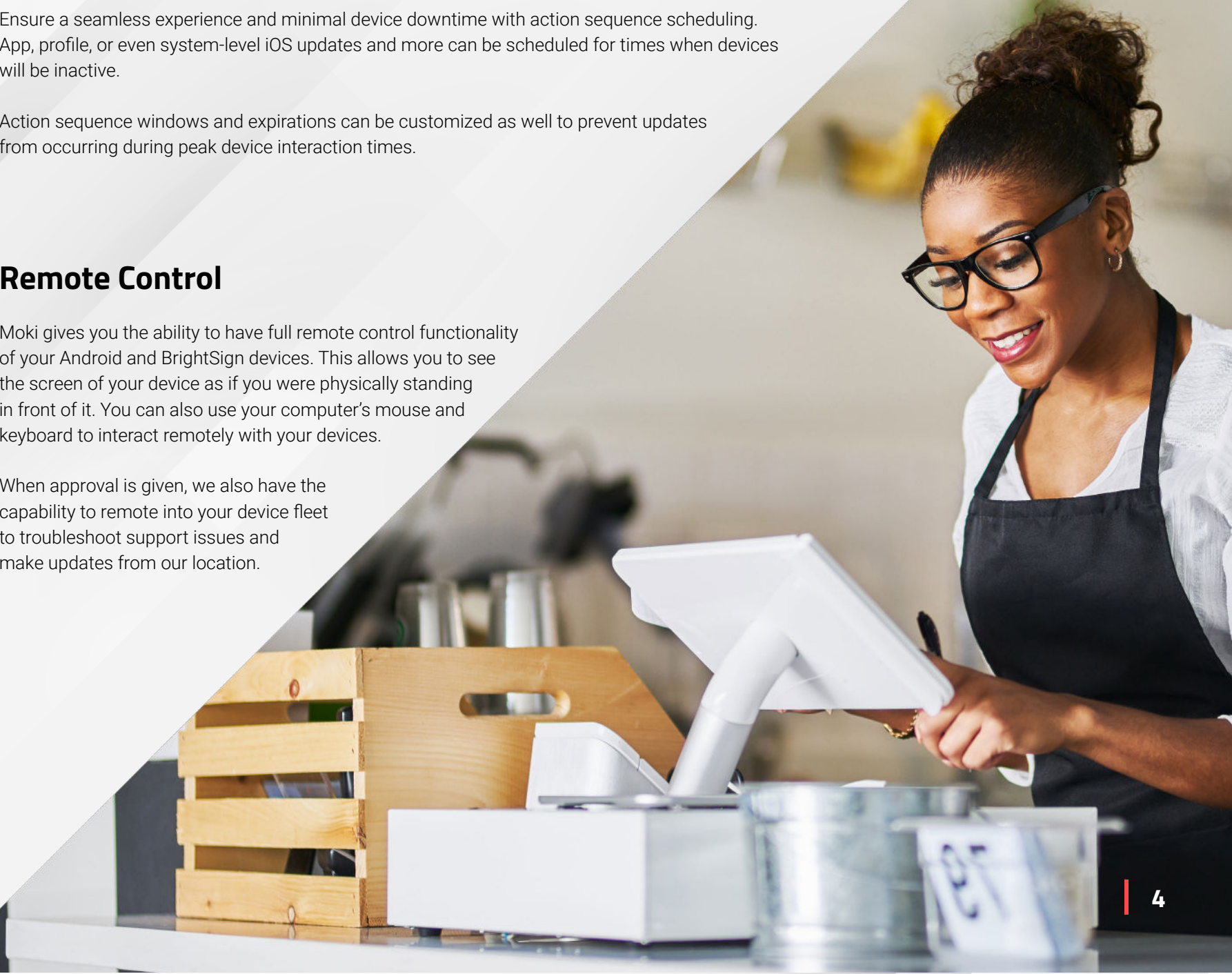
Action sequence windows and expirations can be customized as well to prevent updates from occurring during peak device interaction times.

4

Remote Control

Moki gives you the ability to have full remote control functionality of your Android and BrightSign devices. This allows you to see the screen of your device as if you were physically standing in front of it. You can also use your computer's mouse and keyboard to interact remotely with your devices.

When approval is given, we also have the capability to remote into your device fleet to troubleshoot support issues and make updates from our location.
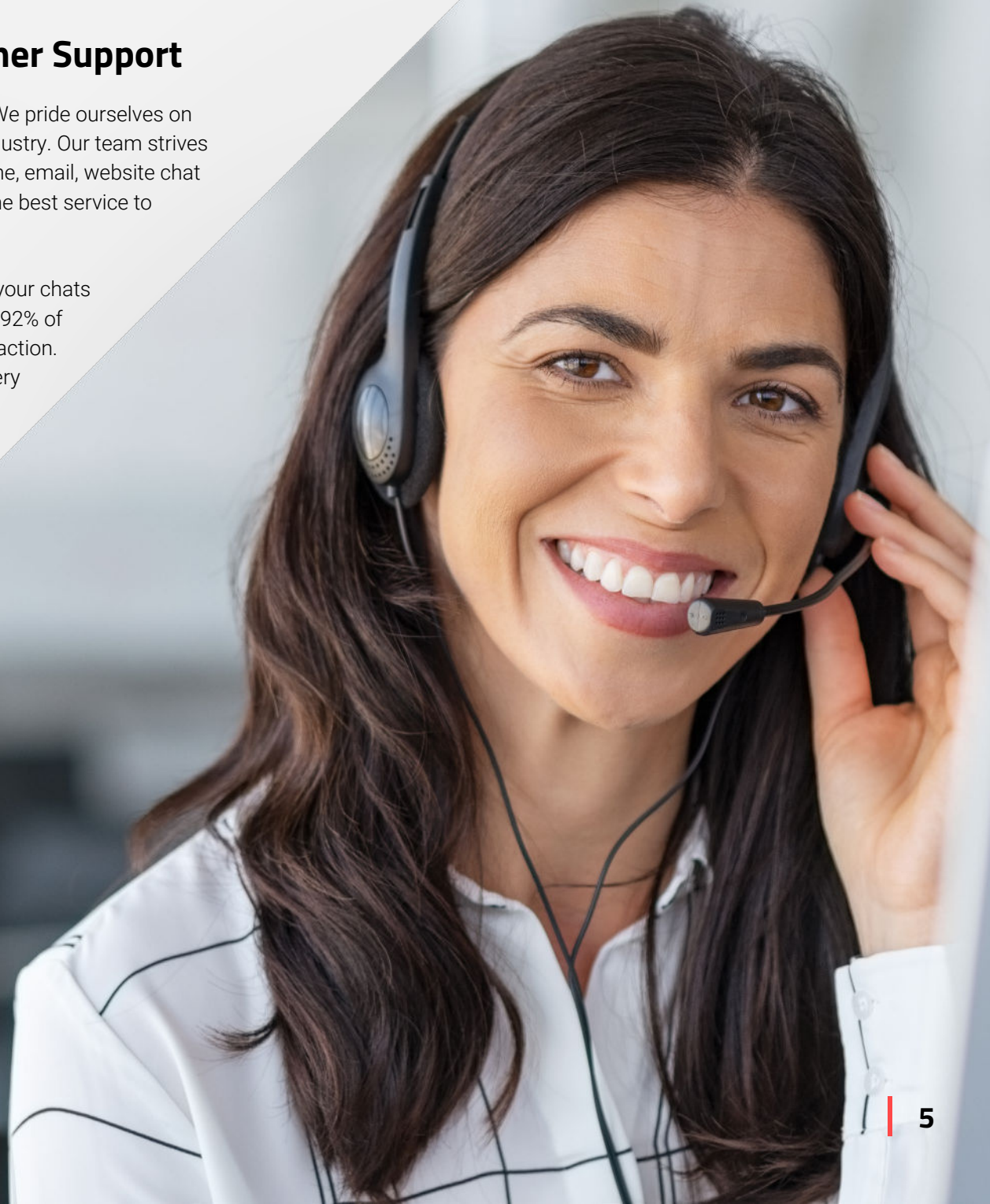
5

Industry Leading Customer Support

Moki is obsessed with customer success! We pride ourselves on having the best customer support in the industry. Our team strives to be available on numerous channels; phone, email, website chat and knowledge base to ensure we deliver the best service to your team.

On average, our support team responds to your chats and tickets in less than seven minutes, and 92% of all issues are resolved during that first interaction. No waiting days or even weeks for help. Every Moki customer gets free English & Spanish customer support Monday through Friday, 8:00 am to 6:30 pm Eastern Time.

6

Customizable Launcher and Kiosk Application with Built-In Remote Settings Management

Get the added bonus of a Kiosk app and Launcher app free with Moki Total Control. Our proprietary kiosk application for iOS and Android enables you to lockdown users' devices to web-based content, control cache and cookies, set allowed domains and even build custom branding.

Our Launcher application for Android replaces the native Android launcher on the home screen. This enables you to expose or hide applications, control branding of applications and background, and create a unique desktop and mobile experience for your users.

7

True Kiosk Mode or Application Lockdown

Moki gives you the ability to lock your devices down to a single application or a subset of applications. Using Moki's App Lock profile, you can select an application that you would like to lock to the foreground of your device.

These profiles can quickly and easily be applied to your devices, and your end-users will have no way of bypassing these app lock profiles. This allows the utmost security and device control wherever your devices are located.

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8 Custom Alerts & Monitoring

Moki allows you to create custom alerts based on events or custom data. There are hundreds of data points you can use to create alerts, but most commonly, customers are utilizing Moki's Custom Alerts to be notified if their devices are experiencing connectivity issues, if they have a low battery on the device, or if an application crashes.
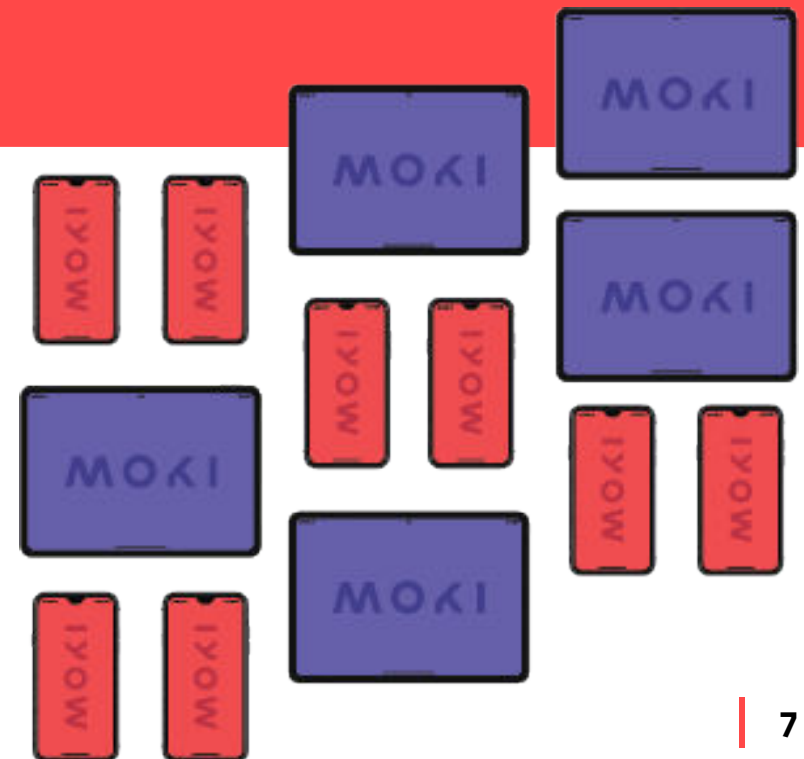
Using the Moki SDK, you can also be alerted when specific events are triggered within your own applications. Alerts can be selected to notify you via text message, email, or Moki can send a JSON file to an alert notification URL— like a help desk tool. We ensure that the alerts are selected by your team during our setup process and throughout our partnership they can continue to be adjusted.

9 Low-Touch Deployments at Scale

Moki enables your team to quickly provision your devices with minimal touch. Leverage one of Moki's OEM Android device partners, BrightSign Bulk enrollment solution, Apple's DEP or Android ZTE, to get your devices into the field right away with as few touch points as possible.

Reduce deployment time, costs & human error with pre-configured Wi-Fi profiles, app lock, security settings and more.

10

Custom SDK & API Implementations

Moki allows you to embed our custom SDK into your iOS or Android applications. This allows you to have a user interface element in Moki to remotely manage your application's settings.

Change your app settings, create templates, push custom data, enable custom app alerts, and more. By using Moki's APIs, you can push vital device information to any endpoint.

APIs can be built to perform actions to your deployed devices at any time. There are hundreds of things you can do with Moki's SDK and APIs that make managing your devices much easier.

Moki is the Proven MDM Partner

Whether you have an active project today, are evaluating the different MDM providers, or are interested in learning more about how iOS, Android and BrightSign can help solve your business' complex needs, Moki can help. Our customers manage hundreds of thousands of devices across the entire world.

Moki's world-class support is here to help you every step of the way and to ensure you have a fantastic experience. We would love the opportunity to see if Moki can help you solve some of your business' needs.

Contact us to learn how we can take your MDM solution to the next level.

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