Zero Touch Enrollment for Android Devices



How to Start Zero-touch Enrollment

In order to use zero-touch through Moki, you must first have a zero-touch account created through Google. This is typically done by a zero-touch reseller. If you would like to get set up as a zero-touch reseller, you can register for the Android Enterprise Partner Program

Once you have a zero-touch account created, you can link that account to Moki and configure your zero-touch enabled devices from within Moki's Android Enterprise console.

To access zero-touch configuration within Moki:

- Navigate to your Android Enterprise platform inside Moki
 Select the top-right menu dropdown
 - Select Zero-Touch

First Time Setup:

- The first time you open the zero-touch option in Moki, you will be prompted to link your zero-touch account to your Moki account
- 2. After entering your credentials you will see a list of zero-touch accounts and can choose one or more to link to your Moki account
- The configuration screen will be displayed. This is filled with an automatically generated configuration that is not modifiable. After linking the account you will be able to customize the provisioning extras to be used in this configuration later.
- 4. Next, you will enter the support information that appears when zero-touch enabled devices are set up. When you click "Save", the linking process completes and you will be redirected to the zero-touch Home page, where you can manage your linked accounts.

Managing Your Zero-Touch Devices in Moki After Setup

Once a zero-touch account has been linked to your Moki account, navigating to the zero-touch option in the top-right menu dropdown will display the list of linked zero-touch accounts. You can also see the default zero-touch configuration set for your zero-touch Android Enterprise devices.

From the zero-touch Home page, you will be able to view your linked zero-touch accounts and their default zero-touch configuration and support information. You can also link additional zero-touch accounts and unlink zero-touch accounts.

Clicking the View devices in the zero-touch portal link under Configuration Info will take you into the zero-touch portal to manage your devices and their configurations.

When a zero-touch account is linked to Moki, all devices in the zero-touch account that do not have a specific configuration assigned, will automatically use the default configuration and enroll in Moki. Inside of the Zero-Touch console, these devices are shown with the "Enterprise default profile" configuration. You can set and unset this profile on any device in the Zero-Touch account. However, the profile cannot be modified.

If the Zero-Touch account is unlinked, all devices configured with the "Enterprise default profile" will have this profile unset. These devices can be configured with a different profile.

Schedule a demo today to see why Moki is the best MDM provider for your company and how Moki can help you seamlessly deploy your fleet of digital devices.

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