

MDM Rollout Checklist: Everything You Need to Launch Successfully

Launching a mobile device program can be overwhelming, from device enrollment to security and monitoring. A comprehensive MDM rollout checklist can streamline deployment, enhance security, and reduce IT burden.

Moki's Mobile Device Management (MDM) features give users complete control over the operation and security of their devices while enabling real-time monitoring and functionality. In this blog, we will walk you through everything you need to successfully launch an MDM program using a powerful and robust solution like Moki's Mobile Device Management software.

STEP-BY-STEP MDM ROLLOUT CHECKLIST

1. Determine the Proper Use Cases

Before any successful launch of mobile device management, it's important to determine which MDM solution would be ideal for your business needs. MDM can provide for various use cases tailored to your organization, whether it's to optimize your Point-of-Sale (POS) systems, utilize digital kiosks for an improved self-service experience, enhance your digital signage displays or any other user case. Moki's remote management software offers all of those solutions, allowing for a secure, effortless, and efficient MDM experience.

2. Choose the Appropriate Enrollment Method

MDM enrollment and deployment should be simple and seamless, enabling business owners to integrate mobile devices into their everyday operations with ease. Moki offers straightforward enrollment programs that support Apple, Android, and BrightSign Operating Systems (OS), allowing users to configure and deploy devices securely regardless of the OS used. Once connected to the internet, the devices can automatically enroll with Moki, allowing effortless activation across your entire device fleet.

3. Secure Devices and Access Settings

Once your devices are ready to be used by your staff or customers, make sure to take the appropriate steps to guarantee the devices are utilized precisely as intended with device lockdown security features. This discourages device theft and misuse in addition to preventing unauthorized access. Moki allows you to regulate access according to the desired applications and level of control required for each device. Know that your devices and assets are protected with confidence through Moki's App Lock and Kiosk Mode capabilities.

4. Remote App Installation and Updates

An ideal and successful MDM launch should leverage remote troubleshooting capabilities. This will enhance operational efficiency and also reduce IT burden. Users can quickly install and update programs on all devices from a single location using Moki's remote MDM features, reducing downtime and expenses. This simplified process guarantees smooth device maintenance and increases productivity.

5. Ensure Consistency and User Experience

When rolling out mobile devices across your business, it's important that the experience feels intentional and aligns with your business's brand, for both your customers and your team. With Moki, businesses can fully customize device interfaces to reflect their brand identity, from the home screen layout to app access, tailoring the user experience based on operational needs. These customization capabilities help ensure brand consistency and improve the user experience.

6. Test, Troubleshoot, and Monitor

Once your mobile device setup is in place, testing, troubleshooting, and monitoring are essential to a smooth rollout. MDM reduces downtime and maintenance expenses by enabling remote changes, app updates, reboots, and troubleshooting. Moki's Application Environment Monitoring feature allows users to track real-time application performance and device health, ensuring smooth operations and optimal performance.

7. Support and Maintenance

Launching devices is just the beginning of a successful rollout. Ongoing support and maintenance are key to long-term success. Moki's managed mobility services simplify mobile device management by handling procurement, setup, deployment, and ongoing monitoring, which helps reduce the strain on your IT team. Our expert support team works to keep your devices running smoothly and provides responsive help desk assistance at every stage. With Moki as your partner, you gain a reliable, secure, and efficient solution for managing your mobile fleet.

GET STARTED

Ready to streamline your MDM rollout? Contact Moki today to experience our powerful and robust mobile device management software firsthand as soon as today!